**How does the Cimex Eradicator work?**

The Cimex Eradicator is a steam generator with a special steam nozzle - the Steam Disinfector (with a Polti patent) - that superheats steam up to 356°F, which is the above the temperature necessary to kill bed bugs due to thermal shock.

**What kind of water should be used?**

The Cimex Eradicator has been designed to work with normal tap water with an average hardness between 8° and 20° f. If the tap water contains a lot of limescale use a mixture of 50% tap water and 50% commercially available demineralized water. Do not use pure demineralized water. (For more information on water hardness please contact your local council).

**How does the Cimex Eradicator kill bed bugs?**

The bed bugs are killed by thermal shock. The Cimex Eradicator's steam has a temperature of up to 356°F which penetrates the bed bugs’ nesting places very effectively. Laboratory tests show that at the first application, it eliminates more than 90% of the adult insects (Tests by Pest 2000 & Pest 3000, Italy – [for more information)](http://www.polti.com/steam-efficacy-tests/effectiveness-cimex-eradicator-and-steam-disinfector-against-bedbugs/).

**Does the Cimex Eradicator also kill the eggs?**

The Cimex Eradicator is also effective against the eggs. At the first application it eliminates 100% of the eggs.

**Is the Cimex Eradicator a safe system?**

The Cimex Eradicator is a safe system because it uses only steam together with HpMed; it doesn’t require any use of dangerous substances for health such as insecticides. Correct use of the Cimex Eradicator guarantees the eradication of bed bugs, making the environment healthier. For the correct use of the Cimex Eradicator please refer to the instruction manual.

**Does the Cimex Eradicator require the use of insecticides?**

The Cimex Eradicator is a natural system that does not require the use of any insecticides.

**Can a room be used immediately after treatment with the Cimex Eradicator?**

The room can be used immediately after completing the treatment with the Cimex Eradicator.

**Is there a procedure to follow?**

Yes, included with the product you will find a Quick Guide for disinfestation and a DVD that shows how to look for bed bugs and eliminate them.

**How much does the Cimex Eradicator consume?**

The Cimex Eradicator has a maximum power of 2250 W. Its energy consumption is that of a standard household appliance, for the limited period of treatment.

**Is the Cimex Eradicator also effective against other insects/mites; does it disinfect other bacteria?**

The Cimex Eradicator sanitizes the treated surfaces. It helps to eliminate mites, viruses, bacteria and fungi. It is not effective against very light insects or those with high mobility.

**Besides eliminating bed bugs can the Cimex Eradicator be used for other purposes?**

Cimex Eradicator can be used as an ordinary steam cleaner, by purchasing the steam accessory kit (code PAEU0269).